



THIS ACCESSIBILITY STATEMENT APPLIES TO WWW.RSIDB.ORG.UK.

This website is managed internally. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

HOW ACCESSIBLE THIS WEBSITE IS

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- there's a limit to how far you can magnify the map on our 'contact us' page

READABILITY AND LEGIBILITY

Text can be made larger on www.rsidb.org.uk by:

Pressing 'ctrl' and '+' together to increase the font size. To decrease the font size, press 'ctrl' and '-'. To return the browser back to the default font size press 'ctrl' and '0'.

FEEDBACK AND CONTACT INFORMATION

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email enquiries@rsidb.org.uk
- call 01227 462377

We'll consider your request and get back to you in 20 working days.



REPORTING ACCESSIBILITY PROBLEMS WITH THIS WEBSITE

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Board's Technical Assistant via enquiries@rsidb.org.uk

ENFORCEMENT PROCEDURE

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

TECHNICAL INFORMATION ABOUT THIS WEBSITE'S ACCESSIBILITY

The River Stour (Kent) IDB is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

COMPLIANCE STATUS

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 A standard.

Navigation and accessing information / Interactive tools and transactions

We've assessed the cost of fixing any issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make every effort to rectify all issues with the launch of our new website, which is likely to be in 2021.

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

Preparation of this accessibility statement

This statement was prepared on 17 June 2022. This website was last tested June 2022. The test was carried out internally.